

Important Numbers

Fire and police emergency – 911
Social service resource and referral – 211
(or www.211iowa.org)

Domestic Violence Hotline (Family Crisis Center)
1-800-382-5603 (24/7)
712-449-7196

Iowa Domestic Violence Hotline
800-942-0333

Sexual Assault Hotline
(Centers Against Abuse & Sexual Assault)
1-877-362-4612 (24/7)

Statewide Child/Dependent Adult Abuse Hotline
800-362-2178
(24 hours/day) –Report suspected abuse.

Iowa Child Care Complaint Hotline
1-844-786-1296
Report a child care business that is not meeting Iowa’s child care rules.

Iowa Concern Hotline
For stress, financial and legal issues.
800-447-1985 (24 hours/day)

Healthy Families Line
800-369-2229

Teenline
800-443-8336

National Human Trafficking Hotline:
888-373-7888 or text “Help” to BEFREE (233733)
If you need help or see something suspicious, call!
Call Specialists are available 24/7 to take reports of potential human trafficking. All reports are confidential and you may remain anonymous.
Interpreters are available.

Disclaimer: The services and information in this directory are not all inclusive of the resources in our community. If you are aware of other community services you would like to add to this directory or if you know of inaccurate information listed in this directory, please contact *BVCS Early Childhood Iowa* (page 9). Your assistance is greatly appreciated.

Crawford County Resource Directory



Revised: June 2020

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Addictions – Counseling

Service Organizations

Service Organizations/Councils in and around Crawford County

➤ **Alcoholics Anonymous**

Phone: 712-263-5065

➤ **Crawford County Tobacco Prevention:**

Address: 116 N 2nd Ave, Logan, IA 51546

Phone: 712-644-2220

Quitline: 800-784-8669

Education designed to prevent tobacco use and drug and alcohol abuse. Programs available for: school-aged youth; adults (including workplace education); and for communities through coalitions.

➤ **Gambling Hotline: 800-BETS-OFF (800-238-7633)**

24 hours/day, 7 days/week

Information and referrals for gambling concerns – for yourself or others.

➤ **Rosecrance® Jackson Recovery Centers**

Address: 1233 Broadway, Denison, IA 51442

Phone: 712-263-5065 Fax: 712-263-6366

Website: <http://jacksonrecovery.com/>

Office hours 8:00 am – 4:00 pm M – Th

Outpatient individual, family, and group crisis interventions, 24 hour screen.

Main Office: 800 5th St , Sioux City, IA 51101

Phone: 712-234-2300 - 800-472-9018 Fax: 712-234-2399

Chamber and Development Council of Crawford County (CDC):

Phone: 712-263-5621

Fax: 712-263-4789

18 S. Main Street, Denison, IA 51442

Website: <https://www.cdcia.org/>

The purpose of this organization is to maintain, enhance and grow the economic viability of all Crawford County Communities.

Crawford County Child Abuse Prevention Council: The purpose of the Council is “to promote positive and safe environments for the children in our community through public awareness, education, and services designed to prevent abuse and neglect”. The council meets bi-monthly, contact 712-263-3303 for more information.

Denison Library Friends:

_____ Contact name

Denison Jaycee’s:

_____ Contact name

Crawford County Right to Life

712-263-3282 or 712-263-5579

Drug Alcohol Tobacco Coalition (Dr AITo): Coalition to address prevention strategies around drugs, alcohol, and tobacco. New members welcome.

Phone 712-263-3303

Lions Club (Carroll):

www.iowakidsight.org

_____ contact name

Department of Ophthalmology and Visual Sciences

2346 Mormon Trek Blvd., Ste. 2700, Iowa City, IA

Phone: 319-353-7616 Fax: 319-467-5091 email: kidsight@uiowa.edu

Masonic Lodge (Manilla):

_____ Contact name

Saint Rose of Lima PTL:

Board meets monthly, parents assist at events. _____ Contact name

Schleswig Community Club:

_____ Contact name

Southwest Latino Association:

_____ Contact name

➤ **Iowa Department on Aging**

Department of Elder Affairs, Phone: 800-532-3213 or 515-725-3333

Website: <https://www.iowaaging.gov/>

Handbook For Older Iowans -A comprehensive easy-to-read booklet with basic information about health care, long-term care insurance, financial benefits, powers of attorney, wills and trusts, funeral laws, consumer protection, age discrimination, more. Published by the Young Lawyers Division of the Iowa State Bar Association, revised periodically. Search website for *Handbook for Older Iowans* for a downloadable copy or call for a free copy.

➤ **Lifeline**

Crawford County Memorial Hospital

Address: 100 Medical Drive, Denison, IA 51442

Phone: 712-265-2500

➤ **Lifelong Links**

Phone: 866-468-7887

Website: www.i4a.org

Resources/Services/Agencies for seniors, caregivers, and person with disabilities.

➤ **Senior Health Insurance Information Program (SHIIP)**

712-265-2509 or 1-800-351-4664 or www.therightcalliowa.gov

Hours: 8:00 am – 4:00 pm M-F

Telephone consultation and free publications to provide information about the insurance questions faced by older adults, including: Medicare coverage, Medicare Supplement Insurance Policies, Medicare Part D, Long-Term Care Insurance. In person conferences available.

➤ **Tele-care**

Crawford County Home Health, Hospice & Public Health

Phone: 712-263-3303

Public health for referral to Telecare.

Transportation

➤ **Emerald Cab Company**

Phone: 712-269-1267

➤ **Max Taxi**

Phone: 712-854-0254 or 712-267-9298

➤ **Western Iowa Transit System**

Region XII Council of Governments,

Denison Address: 615 Ave C Denison, IA

Denison Phone: 712-263-6661

Carroll Phone: 712-792-9914

www.region12cog.org

Door-to-door transportation services with flexible schedules to meet the needs of its riders. Per trip fee applies. Sixty buses and vans serve Audubon, Carroll, Crawford, Greene, Guthrie, and Sac Counties. Most of our buses are ADA accessible. Contact one of the above numbers at least 24 hours prior to the needed ride. Available to **all citizens**

Crisis Phone Numbers

Iowa Department of Human Services Centralized Intake ... (800)-362-2178
Report adult/child abuse.

Boys Town National Hotline (800)-448-3000

Compulsive Gambling(800)-BETS OFF
(800)-238-7633)

County Wide Emergency/ Law Enforcement/Ambulance/Fire..... 911
Non-Emergency...712-265-2500

Crawford County Hospital712-263-5021

Law Enforcement

Sheriff 712-263-2146

Denison Police712-263-3195

Manilla(City Hall) 712-654-2632 M-F or 712-263-2146

Schleswig (Sheriff)712-263-2146

Vail (Sheriff)712-263-2146

Westside (Sheriff)712-263-2146

Mental Health Institute – Cherokee 712-255-2594

Poison Control(800)-222-1222

Website: <http://www.poison.org/>

Iowa Concern Hotline(800)-447-1985

Available all hours, all days - Financial questions, legal issues, family transitions, disasters

AnswerLine(800)-262-3804

Hours: M-F 9:00 am – Noon 1:00 pm- 4:00 pm

<http://www.extension.iastate.edu/humansciences/answerline>

Healthy Families(800) 369-2229

Available all hours, all days - Prenatal, child health, and women’s health care questions

Teen Line(800) 443-8336

Available all hours, all days -Personal and health-related information and referral

Suicide Help(800) 273-TALK

<http://www.suicidepreventionlifeline.org/>

Disability

➤ Crawford County Home, Health Hospice Public Health Public Health

Address: 105 N Main, Denison, IA 51442

Phone: 712-263-3303

Fax: 712-263-4033

Website: <http://crawfordcountyhealth.com/>

MR Waiver Services: The MR Waiver Program provides home and community-based services to children and adults diagnosed with mental retardation.

Brain Waiver Program: The BI Waiver Program provides Home and Community Based Services to persons diagnosed with a brain injury in order for the client to be able to remain in his or her home for as long as possible.

➤ Deaf Services Commission of Iowa - Department of Human Rights

2nd Floor Lucas State Office Bldg. – Des Moines, IA 50319

Phone: 888-221-3724 or 515-281-3164

Fax: 515-242-6119

<https://humanrights.iowa.gov/cas/ds>

... Resources – Relay Iowa – Relay Friendly Business Directory

... Interpreting list of interpreters

➤ Easter Seals Society of Iowa & Camp Sunnyside

401 NE 66th Ave. – Des Moines, IA 50313-1243

Phone: 515-289-1933

Fax: 515-289-1281

<https://www.easterseals.com/ia/>

Easterseals Iowa has been supporting individuals with disabilities and special needs, and their families, to live independent lives for more than 90 years. Offering a variety of services to support people with disabilities as they address life's challenges and achieve personal goals.

➤ IOWA Compass (University of Iowa Health Care)

Phone: 800-779-2001 TTY: 877-686-0032

Email: iowa-compass@uiowa.org Website: <https://iowacompass.org/>

Iowa compass connects people with disabilities and complex health-related needs to services and supports in their communities through Iowa.

Relay Calls Dial 711

Text Telephone (TTY) Hearing Carry Over (HCO) 800-735-2942

Voice Carry Over (VCO) Phone 800-735-4313

Speech to Speech (STS) 877-735-1007

Voice: 800-735-2943

Spanish Voice /TTY 800-264-7190

Communication with deaf, blind, HOH etc.

➤ Office of Ombudsman

Phone: 515-281-3592 or 888-IA-OMBUD (888-426-6283)

Email: ombudsman@legis.iowa.gov

<https://www.legis.iowa.gov/Ombudsman/>

A legislative office established to investigate complaints and answer questions concerning most state and local government agencies.

➤ Iowa Attorney General Consumer Protection Office

Phone: 515-281-5926 or 888- 777- 4590

Email: consumer@iowa.gov

Information and enforcement to protect consumers from fraud and ensure fair competition. The Attorney General's office also helps crime victims, raises child support awareness, and provides other legal services to the state of Iowa.

Iowa Attorney General Main Office

Phone: 515-281-5164 www.iowa.gov/government/ag

Website: <http://www.iowaattorneygeneral.gov/>

➤ US Citizenship & Immigration Services

Phone: 800-375-5283

Website: www.uscis.gov

Older Adults

➤ Crawford County Right to Life Lifelong Links

Phone: 712-263-3282 or 712-263-5579

Website: www.i4a.org

Resources/Services/Agencies for seniors, caregivers and persons with disabilities.

➤ Crawford County Senior Center

Address: 201 S Main, Denison, IA 51442

Phone: 712-263-4950

Hours: M-F 8:00 am – 4:00 pm

Nutrition, transportation, recreation, Meals on Wheels, and information for the elderly.

➤ Elderbridge Agency on Aging

603 N. West Street, Carroll, Iowa 51401

Phone: 712-792-3512 or 800-243-0678

7:45 a.m. - Noon 12:20 pm - 4:15 p.m. Monday-Friday

Website: <http://www.elderbridge.org/>

Eligibility: Persons 60 years of age or older and their families
Information, assistance, case management and/or advocacy for a full range of senior needs. Informational meetings and programs for seniors.

➤ **USDA Service Center (Farm Service Agency)**

Address: 3707 Timberline Drive

Phone: 712-263-5018 (County Executive Director)

Fax: 855-211-4009

Phone: 712-263-4123 (Farm Loan Manager)

Hours: M – F 8:00 am – 4:40 pm

<https://www.fsa.usda.gov/>

Farm Service Agency - Providing loans for farmers. Natural Resource Services. Conservation assistance for farmers/urban.

➤ **Weatherization**

West Central Community Action

1408a Hwy 44, PO Box 709, Harlan, IA 51537

Phone: 712-755-5135; Fax: 712-755-3235

Website: <http://westcentralca.org/>

Minor home improvements to reduce residential energy costs, available to homeowners and to renters. Typical steps include blowing insulation; sealing doors; duct sealing; and basic heating repair. Education given on use and maintenance of improvements made.

Legal

➤ **Iowa Legal Aid**

Northwest Iowa Regional Office, 520 Nebraska Ave, Sioux City IA

Phone: 800-532-1275

Council Bluffs Phone: 712-328-

3982

<http://www.iowalegalaid.org/>

Legal representation for low-income Iowans in selected situation.

Information available on-line, in English, Spanish, Chinese, and Bosnian.

On-line chat also available.

➤ **Legal Hotline for Older Iowans 800-992-8161**

<http://www.iowalegalaid.org/>

Hours: 9:00 – 4:30 M - F

A project of Iowa Legal Aid. Provides free, confidential legal advice and other services to Iowans age 60 or older. Information and advice about noncriminal issues, including: Consumer & Finance, Housing, Family Law, Grandparent Visitation and other issues, Individual Rights, Wills and Life Planning, Health Care, Public Benefits Nursing Home and Long Term Care.

➤ **Iowa Concern Hotline 800-447-1985**

www.extension.iastate.edu/iowaconcern/

Free, confidential 24/7 hotline to assist with issues causing stress, including financial, legal and other issues. Attorney on staff to provide legal information. Operated by Iowa State University Extension. Information and live chat available on-line.

➤ **Iowa Department for the Blind**

Address: 524 4th Street – Des Moines, IA 51309

Phone: 800-362-2587 or 515-281-1333

<https://blind.iowa.gov/>

The Department supports and encourages independent living and full participation in life – at home, at work and in communities. Offices in Des Moines and field staff operating statewide.

➤ **Iowa Vocational Rehabilitation Services (IVRS)**

619 N. Carroll St., Carroll. IA 51401

Office hours: 8:00 am -4:30 pm Monday-Friday

Phone: 712-792-9351

Fax 712-792-4460

Website: <http://www.ivrs.iowa.gov/>

Assists individuals who have disabilities to reach their employment goals. Appointments are needed. *Eligibility:* An individual must have a disability that affects his/her ability to be employed and must need rehabilitation services in order to work.

➤ **Prevent Blindness Iowa**

Address: 1111 9th Street, Ste. 250 – Des Moines, IA 50314

Phone: 800-329-8782 or 515-244-4341

Website: <https://iowa.preventblindness.org>

Prevent Blindness Iowa is at work in communities across Iowa with sight-saving programs for children, adults, and older citizens.

Dedicated to preventing blindness and preserving sight through public and professional education, early detection, patient services and research.

➤ **WESCO**

415 11st St

Phone: 712-263-6141

Fax: 712-263-4886

Comprehensive range of services to assist individuals with disabilities to be as independent as possible, including: supported community living; respite care; community supervised living; pre-vocational services; supported employment; home and vehicle modification; consumer directed attendant care; and more.

Education

➤ Child Care Centers

Boyer Valley Campus Care – 212 S School Street – Dow City
Phone: 712-674-3826

Children's Imagination Station – 1826 3rd Ave South – Denison
Phone: 712-263-7100

Manilla – planning and implementation stage.

➤ Preschools

Ar-We-Va Little Rockets: Westside – Phone: 712-263-4313

Charter Oak-Ute: Charter Oak – Phone: 712-678-3325

Denison Community School District: Denison – Phone: 712-263-3104

IKM Manning/Manila: Phone: 712-782-3126

Immanuel Lutheran: Denison – Phone: 712-676-2235

Our Savior Open Arms: Denison – Phone: 712-263-3282 (closed for 20-21 school year, seeking a teacher)

Saint Rose of Lima: Denison – Phone: 712-263-5408

WCCA Head Start Preschools: (800) 698-5886 (see page 12)

➤ Colleges

Western Iowa Tech Community College – Phone: 712-263-3419

Buena Vista University – Phone: 712-263-2127

IA Western Community College – Harlan – Phone: 712-755-3568

Job Corps, 10 Opportunity Drive, Denison – Phone: 712-263-5562

➤ North West Area Education Agency

Administrative Office

1520 Morningside Ave. – Sioux City, IA

Phone: 800-352-9040

Fax: 712-222-6123

<https://www.nwaea.org/>

Denison Office

2008 Highway 59 S – Denison, IA 51442

Regional support system for K-12 school districts, providing special services, training, and technical assistance for school staff, students, and their families.

Government Offices in Crawford County

➤ Crawford County Courthouse

Courthouse Address: 1202 Broadway, Denison, IA 51442

Website: <http://www.crawfordcounty.org/>

Assessor – Phone: 712-263-3447

Auditor – Phone: 712-263-3045

Clerk of Court – Phone: 712-263-2242

Conservation Board – Phone: 712-263-2748

County Attorney – Phone: 712-263-2601

Crime Stopper – Phone: 7102-263-4050

Driver's License (renew driver's license) Phone: 712-263-3439

Engineer – Phone: 712-263-2449

Mental Health/Veterans Affairs – Phone: 712-263-2720

Treasurer (taxes) 712-622-7411

Motor Vehicle – Phone: 712-263-2178

Property Tax – Phone: 712-263-2648

Assessor – Phone: 712-263-3447

Recorder – Phone: 712-263-3643

Landfill – Phone: 712-263-5945

Sheriff (non-emergency) – Phone: 712-263-2146

County Supervisors – Phone: 712-263-3340

Weed Department – Phone: 712-263-6337

Zoning Board – Phone: 712-263-3447

Septic/Well Permits, Well Water Testing – Phone: 712-792-9532

City Hall – Denison – 712-263-3143

Housing Assistance

➤ Region XII Regional Housing Authority

Address: PO Box 663, 320 E 7th Street, Carroll IA 51401

Phone: 712-792-5560; Fax: 712-792-1650

Section 8 rental housing vouchers available to households meeting income guidelines, for use in paying for housing that meets rental guidelines and inspection.

➤ Region XII Council of Governments

Address: 1009 East Anthony St, PO Box 768, Carroll, IA 51401

Phone: 712-792-9914; Fax: 712-792-1751

Website: www.region12cog.org

Housing assistance to benefit low to moderate income home buyers or home owners, including a Revolving Loan Fund for home repairs, and down payment assistance. Region XII COG also assists communities with housing issues on a larger scale.

➤ **Plains Area Mental Health Center**

515 Hwy 39

Denison, IA 51442

Phone: 712-263-3172

Fax: 712-263-5756

8:00 am to 8:00 pm M 8:00am -5:00pm T-F

Website: <http://www.plainsareamentalhealth.org/>

Purpose is to provide supportive counseling and therapeutic interaction, emergency services, school based programs, community link mentoring program.

➤ **Plains Area Mental Health Center – Turning Point**

Phone: office: 712-662-8059 home: 712-662-8055 fax: 712-662-8054

Turning point is an 8 bed crisis home that provides mental health services in a less intensive environment than an inpatient setting. The average length of stay is 3 to 5 days. The program is voluntary. We aim to provide an option for 24 hour mental health care without the need for Court Commitment.

➤ **Rolling Hills Community Services**

Phone: 712-297-5292 ext 237

<https://www.bvcountyowa.com/>

Rolling Hills Community Services Region is committed to ensuring access to high quality, value-added community-based services for all eligible citizens within our communities that encourage resiliency, stability, and growth.

➤ **St. Anthony Mental Health Services**

St. Anthony Regional Hospital

405 S. Clark Street, Carroll, IA 51401

Phone: 800-562-6060 - available 24-hours for crisis and non-crisis calls

Outpatient Services (712) 794-5435

Inpatient and outpatient care for a variety of mental health needs, including psychiatric consultation and treatment along with counseling for individuals, couples and families.

➤ **Season Center**

Outpatient Therapy and Specialized Trauma Services

Office location: 524 E 7th St, Carroll, IA

Phone: 1-800-242-5101 - referrals and appointments

Crisis Line: (844) 345-4569

www.seasonscenter.org

Outpatient therapy: Seasons provides outpatient therapy services to the following populations: adults, couples, families, children, and

teenagers/young adults. We also offer therapy in Spanish for Spanish-speaking clients and services to individuals with co-occurring disorders

Specialized trauma services: Our specialized trauma services provide healing and supportive services to children and their families in 10

northwest Iowa counties that have experienced trauma and have parents or caregivers who are on the path to recovery.

➤ **Elementary**

Ar-We-VA – Westside – Phone: 712-663-4311

Boyer Valley – Dow City – Phone: 712-674-3248

Charter Oak-Ute – Charter Oak – Phone: 712-678-3325

Denison Community – Denison (K-3) – Phone: 712-263-3104

Denison Community – Denison – (4-5) Phone: 712-263-3103

IKM-Manning – Irwin – Phone: 712-782-3126

St. Rose of Lima – Denison – Phone: 712-263-5408

Schleswig – Schleswig – Phone: 712-676-3313

Zion Lutheran – Denison – Phone: 712-263-4766

➤ **Middle Schools**

Ar-We-VA – Westside – Phone: 712-663-4311

Boyer Valley – Dunlap – Phone: 712-643-2251

Charter Oak-Ute – Charter Oak – Phone: 712-678-3325

Denison Community – Denison – Phone: 712-263-9393

IKM-Manning – Manilla – Phone: 712-654-2852

St. Rose of Lima – Denison – Phone: 712-263-5408

Schleswig – Schleswig – Phone: 712-676-3313

Zion Lutheran – Denison – Phone: 712-263-4766

➤ **High Schools**

Ar-We-VA – Westside – Phone: 712-663-4311

Boyer Valley – Dunlap – Phone: 712-643-2258

Charter Oak-Ute – Charter Oak – Phone: 712-678-3325

Denison Community – Denison – Phone: 712-263-3101

IKM-Manning – Manning – Phone: 712-655-3781

St. Rose of Lima – Denison – Phone: 712-263-5408

Zion Lutheran – Denison – Phone: 712-263-4766

Employment and Public Libraries

➤ Iowa Works of Carroll

619 N Carroll St, Carroll IA 51401;

Phone: 712-792-2685

Fax: 712-792-6605

8:30 a.m. – 4:30 p.m. Hrs: M, T, Th, F and Wed 9:00 – 4:30

Website: <http://www.iowajobs.org/>

Primary services: job placement, job insurance filing, services for veterans, labor market information, re-employment services.

Additional services: pre-employment training, skills assessment, resume writing, on-the-job training, at-risk youth. A **Resource Center** is available Monday-Friday 8:30 a.m. – 4:30 p.m. for use of computer equipment.

➤ Iowa Vocational Rehabilitation Services

Phone: 712-792-9351

Fax: 712-792-4460

Website: www.ivrs.iowa.gov

Assist people with disabilities to return to the workforce.

Promise Jobs

Phone: 712-792-9812

<https://dhs.iowa.gov/reports/promise-jobs-reports>

➤ Job Corps

National Info-Line: 800-733-JOBS; (800-733-5627)

<http://recruiting.jobcorps.gov>

Denison Job Corps Center

10 Opportunity Dr, P.O. Box 610, Denison, IA 51442

Phone: 712-263-4192 or 712-265-2300 Fax: 712-263-6910

<https://denison.jobcorps.gov/>

Education and training of young persons: ages 16-24, solo parent program on site.

For application information: contact one of the numbers above.

➤ Public Libraries

Charter Oak –461 Railroad Ave – 51439..... 712-678-3425

Norelius Community Library –1403 1st Ave South Denison –51442.....

.....712-273-5334

Schleswig Library –202 Cedar St – 51461.....712-676-3470

Mental Health & Counseling

➤ Catholic Charities

CCMH City Center, Council Bluffs, IA

Phone: 712-328-3086

_____ Contact Name

➤ Crawford County Medical Clinic

Phone: 712-263-5071

Jill Wonder

_____ Contact Name

➤ Cherokee Mental Health Institute

1251 West Cedar Loop, Cherokee, IA 51012

712-225-2594 (24 hours a day)

Inpatient treatment for adults, adolescents and children who are in need of acute psychiatric service. Adolescent and children age 7-17 served.

Services available only upon referral by a county's CPC (Central Point of Coordination for mental health services); in Crawford County Plains Area Mental Health see page 15.

➤ Lutheran Family Services

Admin Office: 230 9th Ave N – Fort Dodge, IA 50501

Phone: 515-573-3138 or 800-622-7285

Denison location: Zion Lutheran Church

Address: 1004 1st Ave South Denison, IA 51442

Phone: 515-251-4900 to schedule an appointment

➤ Lutheran Services in Iowa

205 South 7th Street – Denison, IA 51442

Phone: 712-263-9341

Fax: 712-263-6061

No person should feel helpless or alone when it comes to their mental health. LSI's Mental Health Services empower Iowans along the way to a healthier and happier future. Most insurances accepted, flexible appointments, specialized in a variety of therapies.

➤ Manning Family Recovery Center

410 Main St. – Manning, IA 51455

Phone: 712-655-2072 or 800-656-6372

Website: <http://www.mrhcia.com/wordpress/recovery-center>

Adult chemical dependency/treatment/residential and out-patient services. Adolescent outpatient (12-18 yrs.); Prevention/intervention/evaluation; OWI evaluation.

➤ **Chiropractors:**

Anderson Chiropractic
139 N 7th St , Denison, IA
712-263-2900

Contact Name

Denison Chiropractic PC
17 S 14th – Denison, IA 51442
Phone: 712-263-5608

Contact Name

Dreyer Chiropractic LTD
203 N Main – Denison, IA 51442
Phone: 712-263-4545

Contact Name

Lambert Family Chiropractic
909 4th Ave S – Denison, IA 51442
Phone: 712-263-4545

Contact Name

Segebart Chiropractic
1607 4th Ave S – Denison, IA 51442
Phone: 712-263-6546

Contact Name

Schleswig Chiropractic Clinic
204 Birch – Schleswig, IA 51461
Phone: 712-676-3307

Contact Name

➤ **Vision**

Family Eye Care
1504 5th Ave S Denison 712-263-5654

Contact Name

Vision Care Clinic
201 N Main Denison 712-263-2020

Contact Nam

➤ **Nursing Homes & Assisted Living**

Denison Care Center 712-263-5611
Dunlap Nursing & Rehab Center 712-643-2121
Eventide Lutheran Home 712-263-3114
Manilla Manor 712-654-6812
Manning Plaza 712-655-8125
Odebolt Nursing & Rehab 712-668-4867
Reed Place (Assisted Living) 712-263-8657
Dunlap Assisted Living 712-643-2133
Silveridge Assisted Living 712-263-2639

➤ **Pharmacies**

Hy-Vee 1426 Broadway, Denison 712-263-6161
Thrifty White 1320 Broadway, Denison 712-263-4646
Wal-Mart 510 Ave C, Denison 712-263-2012

Families - Children & Youth

➤ **Baby's Boutique**

Crawford County Home Health, Hospice & Public Health
Phone: 712-263-3303 Call for location
A program to assist parents with children up to one year of age.

➤ **Buena Vista, Crawford, Sac, Early Childhood Iowa**

Po Box 174 Breda, IA 51436
9:00 am 4:30 pm Monday-Friday
Phone: 712-830-6775
Website: bvcsearlychildhoodiowa.org
The BVCS Early Childhood Iowa 3-County Board provides funding to early childhood programs for children prenatal through age five through a Request for Proposal process.

Preschool Tuition Scholarships

Financial assistance in paying for 3 & 4-year-old preschool tuition to a local preschool. Sliding fee determined by income. Application required available at participating preschool, BVCS ECI website, or calling the office.

➤ **Child and Adult Care Food Program**

West Central Community Action

Address: 1408a Hwy 44, P.O. Box 709, Harlan, IA 51537
Phone: 712-755-5135

Website: <https://www.westcentralca.org/>

Subsidizes healthy meals and snacks in participating registered child care homes and licensed child care centers. Child care providers: call for information on how to participate.

➤ **Child Care Resource and Referral (CCR&R)**

Mid-Sioux Opportunity Inc. 418 Marion St, Remsen IA 51050
Phone: 877-216-8481 Fax: 712-786-3250

Website: www.iowaccrr.org

Information on: child care assistance, child care registration, community data, and starting a child care business.

Business Development Specialist:

Phone: 712-786-3489-assisting communities with child care solutions

Child Care Consultant:

Phone: 712-541-2432– DHS Child Care Provider applications along with a variety of child care issues including business management and quality ratings. Appointments needed.

Looking for Child Care, Parent Services Specialist 1-855-244-5301

or web based search available. CCR&R referrals are provided to parents free of charge, based on their specific needs. Parents are provided different child care options available in the community.

➤ **Child Care Nurse Consultant**

Crawford County Home Health Hospice, & Public Health

Address: 105 N Main, Denison

Phone: 712-263-3303

Website: www.crawfordcountyhealth.com

The Child Care Nurse Consultant provides health and safety issues/trainings in/for early care and education environments.

➤ **Child/Dependent Adult Protection –**

Phone: 1-800-362-2178.

Report suspected abuse - Statewide Child/Dependent Adult Abuse

Hotline (24 hours/day).

➤ **Child Care Homes and Centers for Registration/Licensing**

Department of Human Services

Mailing Address: CCAU 1305 East Walnut St, Des Moines, IA 50319

Phone: (toll-free): 866-448-4605

http://www.dhs.state.ia.us/Consumers/Find_Help/A-Z_Services.html

➤ **Crawford County ISU Extension & Outreach**

35 S Main St.

Denison, IA 51442

Phone: 712-263-4697

Fax: 712-263-3366

Open M – F 8:00 am – 5:00 pm

Email: Crawford@iastate.edu

Website: <http://www.extension.iastate.edu/crawford/>

Information and education regarding agriculture, home economics, family life, nutrition resources and youth programs.

➤ **Crossroads of Crawford County**

3707 Timberline Drive, Suite 3 Denison, IA 51442

Phone: 712-393-4673 (HOPE)

Website: <https://crossroadsofcrawfordcounty.org/>

Crossroads of Crawford County is a Christian outreach for the people and communities in Crawford County. Matching people with resources to fit their personal or family needs while encouraging and supporting them through the situation. Including: Life Launch Matching Grant, Pregnancy Resource Center & the Family Den

➤ **Decat/CPPC**

(Community Partnership for Protective Children)

608 N Court, Carroll, IA 51401

Phone: 712-792-4391 ext. 239

Email: msscott@dhs.state.ia.us

Crawford/Sac Board funding programs for children 5-18 years. Local Planning Groups meet bi-monthly in Denison. Call for information about Community Based Family Team Meetings.

➤ **Health Care Providers**

Crawford County Medical Clinic

100 Medical Drive – Denison, IA 51442

Phone: 712-265-2700 Fax: 712-263-1777

Specialty Clinic Phone: 712-265-2600

Crawford County Medical Clinic – City Center

115 N 14th – Denison, IA 51442

Phone: 712-263-5071 Fax: 712-263-6106

St. Anthony’s Clinic

1820 4th Ave S – Denison, IA 51442

Phone: 712-263-6116 Fax: 712-263-6115

235 HWY 30 – Westside, IA 51467

Phone: 712-263-4371 Fax: 712-663-4370

Denison Family Health Center

2540 N Avenue – Denison, IA 51442

Phone: 712-263-3033 Fax: 712-263-3052 or 3054

➤ **Dentists:**

Broadway Dental

1415 Broadway – Denison, IA

Phone: 712-263-5615

Drexel Nixon, DDS

1320 1st Ave N – Denison, IA

Phone: 712-263-3265

Pediatric Dentistry

28 N Main St – Denison, IA

Phone: 712-263-2111

32 & You Family Dental & Orthotropic Arts

1328 Broadway, Denison, IA

Phone: 712-214-4389

➤ **Medical Equipment:**

CCHHH&PH- Community Equipment Loan Program

105 N Main – Denison, IA 51442

Phone: 712-263-3303

Home Care Medical

18 N Main – Denison, IA 51442

Phone: 712-263-8016

Topko Home Equipment

1401 Broadway – Denison, IA 51442

Phone: 712-263-8464

➤ **Health Services Program**

New Opportunities Inc. 2371 Highway 30E, Box 427, Carroll, IA 51401
Call for appointment: 800-642-6330 ext. 206, or 712-792-1344
Sliding fee scale, insurance accepted. Pap Smears & Breast Exams,
Pregnancy Testing, Prenatal Education, Birth Control, STD/STI
Testing.

➤ **Managed Care Organizations (MCO)**

The IA Health Link program is administered by contracted Managed Care Organizations (MCOs) which provide members with comprehensive health care services, including physical, behavioral and long-term care services and support. The MCOs have a comprehensive network of health care providers that ensures quality care to all Medicaid members.

Iowa Medicaid Member Services Mon – Fri 8 am to 5 pm

Phone: 1-800-338-8366 <https://dhs.iowa.gov/ime/about>

Iowa Total Care Phone: 1-800-404-1061 www.iowatotalcare.com

Amerigroup Iowa Phone: 1-800-600-4441 www.myamerigroup.com/ia.

Amerigroup Iowa Resource Link

<https://www.myamerigroup.com/ia/get-help/local-resources.html>

Getting Help 24/7 (Amerigroup Members):

<https://www.myamerigroup.com/ia/care/care-options.html>

➤ **Hospitals**

• **Saint Anthony Regional Hospital**

Address: 311 S Clark – Carroll, IA 51401

Phone: 712-792-3581

• **Crawford County Memorial Hospital**

Address: 100 Medical Parkway

Phone: 712-265-2500 or 888-747-0852 Fax: 712-263-1600

Website: <http://ccmhia.com/>

Provides all major hospital services and clinical services. Ambulance services calls. Marketplace Certified Application Councilors for the Affordable Care Act Application available.

Telecare – 712-263-5691 Telephone contact to Denison elderly daily.

• **Manning Regional Healthcare Center**

Address: 410 Main

Manning, IA 51455

Phone: 714-655-2072

Website: <http://www.mrhcia.com/>

The Manning Regional Healthcare Center provides comprehensive health care.

➤ **Early Head Start**

West Central Community Action 1408A Hwy 44, Harlan, IA 51537

Denison Address: 1500 5th Ave South, Denison, IA 51442

Phone: 712-263-5562

Website: <http://westcentralca.org/>

“Provides quality age appropriate educational opportunities for children and families for ages prenatal up to age 5 including children with a disability.”

Administrative Office: Harlan IA – (800) 698-5886

➤ **Family Development and Self-Sufficiency (FaDSS)**

West Central Community Action 1408A Hwy 44, Harlan, IA 51537

Phone: 712-755-5135 or Onawa office: 712-423-2603 (home visitor)

Website: <http://iowacommunityaction.org>

FaDSS is a state-sponsored program to help families who are receiving FIP work to become self-sufficient, through home visits and work with a Family Development Specialist. *Eligibility:* Adult member of household must receive FIP (cash assistance through DHS). Call for appointment.

➤ **Family STEPS Program**

Crawford County Home Health, Hospice & Public Health

Address: 105 N Main, Denison, IA 51442

Phone: 712-263-3303

Fax: 712-263-4033

Website: <http://crawfordcountyhealth.com/>

Free home visits providing support and education to expectant parents and to parents with children up to age 5. Designed to help provide children a healthy start and to reduce the stress associated with the birth of a baby. No income guidelines.

➤ **Family Support Coordinated Intake (State Level):**

Phone: 1-888-IAKIDS1 (1-888-425-4371) or

email: earlyaccessia@vnsdm.org

Coordinated Intake is to provide coordinated access to home-based prenatal instruction/child and family support services. Families prenatally and or with children through age five years of age to ensure appropriate referrals, prevent duplication of services, and identify and address gaps in services. Information specialists are available via telephone and e-mail, Monday through Friday, 8:00 a.m. to 7:00 p.m.

➤ **Head Start**

West Central Community Action 1408A Hwy 44, Harlan, IA 51537

Website: <http://westcentralca.org/>

Denison Address: 1826 3rd Ave South, Denison, IA 51442

Phone: Denison I- 712-263-7105 - Phone Denison II: 712-263-7106

Head Start is a federally funded preschool program for children age three and four by September 15 of the school year. The program offers comprehensive services to enrolled children and their families. Children at Head Start receive nutritious meals, active learning experiences and dental and health gives, support is offered for children with disabilities. Families of enrolled children are encouraged to become involved and are connected to resources and community services as needed. The Head Start program is child-focused with the overall goal of increasing the school readiness of young children. Income guidelines apply.

➤ **Juvenile Court Services**

Crawford County Juvenile Court Services Dept.

Address: 2nd Floor, Crawford County Courthouse

1202 Broadway, Denison, IA 51401

Phone: 712-263-5442

Fax: 712-263-5468

Emergency number on call machine 712-263-3195 (Denison Police)

Hours: 8:00 am – 4:30 pm M-F

Handles matters pertaining to juveniles 17 years of age and younger who have committed crimes.

➤ **Lutheran Services in Iowa**

Address: 205 S 7th St, Denison, IA 51442

Phone: 712-263-9341

Fax: 712-263-6061

M- F 8:00 am – 4:30 pm

Website: <http://lsiowa.org/>

Behavioral Health Intervention Services (BHIS):

Work with child/ren struggling with a serious behavioral or emotional disorders. The BHIS team wraps care around a child's entire family to empower them with skills like anger management, healthy decision-making and problem solving.

Foster Care and Adoption

Family preservation, foster care and adoption services. Providing support to current Foster families, help families through the process of becoming foster or adoptive parents and provide families with support along the way.

Pregnancy prevention program

The program supports and educates Iowa youth and teenagers. We lift up students in need of peer support, guidance, or a listening ear, and we introduce them to healthy decision-making to prevent high-risk behaviors.

➤ **hawk-i (Healthy and Well Kids in Iowa)**

hawk-i health care coverage for uninsured children of working families. Low or no cost. The **hawk-i** program offers dental only coverage for children who have health insurance but may not have dental coverage.

ph: **800-257-8563** (Mon–Fri, 8 a.m.-7 p.m.)

Website: <https://dhs.iowa.gov/hawki>

To qualify, a child must live in Iowa and:

- Be under 19 years old
- Have no other health insurance (including Medicaid)
- Be a citizen of the United States or a qualified alien
- Be in a family that meets the hawk-i income limits
- Cannot be the dependent of a State of Iowa employee

MR Waiver Services: See Disabilities page 4

Brain Waiver Program: See Disabilities page 4

Community Equipment Loan Program: See page 23

Case Management for Frail Elderly: Case Management is available to any person regardless of income, who is age 60 or older

Hospice: Hospice is a program of palliative and supportive services which provides physical, psychological, social, and spiritual care for dying persons and their families. Bereavement the Hospice team attempts to be present at time of death to offer support and reassurance to the family

Iowa Breast & Cervical Cancer Early Detection – Care for

Yourself Program: A special service for women age 40 to 64. You may be eligible to receive a variety of health examinations at no cost to you if you have no health insurance, a policy that does not cover these services, or you cannot pay your deductible or co-insurance.

I-Smile (Dental): The I-Smile Program provides oral health screenings; oral health education; nutrition education relating to oral health; fluoride varnish application; and a referral to a dentist for comprehensive dental needs. The program targets pregnant women and children under the age of 21.

1st Five Healthy Mental Development Initiative: Program: Physician referred care coordination services for children ages 0-5 and their caregivers Participants have demonstrated a developmental concern or have expressed family stress, depression, or lack of resources. Children and their families are then linked with community resources for guidance and support.

Child Care Nurse Consultant: consultation to early care and education environments see page 10.

Family STEPS: in-home visitation for prenatal – age five see page 11.

➤ **Crawford County Home, Health Hospice & Public Health**

Address: 105 N Main, Denison, IA 51442

Phone: 712-263-3303

Fax: 712-263-4033

Website: <http://crawfordcountyhealth.com/>

Skilled Nursing/Home Health: Home Health or D&D (Disease and Disability) Nurses provide home visits to clients to assess health care needs and provide other health care services.

Clinics: call for appointments:

Child Health Clinic: Child Health provides a variety of medical services based on the child's age and needs. Services may include physical examinations, immunizations, vision testing, doctor and dental referrals, nutritional and family counseling. Clinics will be held at the Methodist Church in Denison

Maternal Health Clinic: Maternal Health Program offers educational information regarding maternal health, as an extension of the information received from the mother's-to-be physician. Services include nutritional and family counseling and essential information regarding the entire birth experience, from conception through pregnancy and the actual birth.

Family Planning Clinic: Family Planning offers birth control, pregnancy tests, physical exams, cancer screenings, pap smears, breast exams, blood pressure, anemia screenings, tests and treatment for sexually transmitted diseases. Confidential HIV screening and counseling by appointment. Proof of identity and proof of one full month's income (check stubs for the entire month) is required.

Family Planning Supply Pickup: 2:00 to 4:00 p.m. on Wednesdays and 2:00 to 4:00 p.m. on Fridays, at the Public Health Office, 105 N. Main Street in Denison, or schedule an appointment.

Immunizations Clinics: Clinics will be held at the Public Health Office, 105 N. Main Street in Denison. These are walk-in clinics with no appointment needed. At Immunization Clinics, nurses give recommended immunizations to children 2 months old through 18 years of age. Parents must accompany the child to the clinic. A \$20 donation per child is suggested to help defray expenses. Please bring child's social security number, all immunization records and Title 19 card (if applicable). If you're insurance covers immunizations, including hawk-i insurance, please take your child to your family physician.

Lead Screening: Available at all Immunization Clinics for children 12 months old to 6 years old.

Senior Health Clinic: This is a clinic for individuals 60 years of age and older. Physical examination includes cholesterol, blood sugar, hemoglobin and blood pressure screening. Tetanus

➤ **North West AEA/Early ACCESS**

2008 Highway 59 S. - Denison, IA 51442

Phone: 712-263-4625

Fax: 712-563-3190

Administrative Office: 1520 Morningside Ave - Sioux City, IA 51106

Phone: 800-352-9040

Fax: 712-222-6123

Website: <http://nwaeca.k12.ia.us>

System of early intervention services for children with or at risk of developmental delays. Early ACCESS 0 -3; AEA 3 – 18.

➤ **Parent Partner Program**

Parent Partner Coordinator, Children & Families of Iowa,

Phone: 515-577-8929

Website: <http://dhs.iowa.gov/parent-partners>

Coordinator: Emmalee Bolin 515-577-8929

Email: emmaleeb@cfiowa.org

Mentor families currently involved with Department of Human Services.

Parent Partner Activities

- Work with families to promote engagement in case plan activities.
- Help maintain connections between parents and children while in out of home care.
- Share insight and understanding about their own personal experiences that may help parents be successful in their reunification efforts.
- Assist in the goal of reunification and/or the development of appropriate alternative permanent plans.
- Provide a sense of hope and inspiration to parents in the "system".
- Connect parents with resources.
- Provide encouragement, outreach and support.
- Work with Parent Partner team (Parent Partner Coordinator, child welfare case worker, planning committees, etc.).

Financial & Income Assistance

➤ **Beginning Farmer Center**

Phone: (877) 232-1999

Hours M-F 8:00am – 4:30 pm

Resources to help the next generation of farmers

<http://www.extension.iastate.edu/bfc/>

➤ **Child Support Unit**

Phone: 1-888-229-9223 (Toll Free)

Website: <https://childsupport.ia.gov/>

Support, assists in modifying or ending a child support order when appropriate.

Enforces payment of ordered child

➤ **Community Equipment Loan Program**

Phone: 712-263-3303

Crawford County Home Health, Hospice & Public Health

105 N Main Street

Denison, IA 51442

➤ **Consumer Credit Counseling**

Phone: 712-252-1861 or 877-580-5522

➤ **Dept. of Human Services Office (DHS)**

Main/Mailing Address: 608 N. Court Street, Suite C, Carroll, IA 51401

Carroll Office (toll-free): 1-866-202-5968 or 1-712-792-4391

Fax: 712-792-1516

Iowa DHS Customer Service Center 1-877-347-5678

Website: <https://dhs.iowa.gov/>

Income and Resources for Meeting Basic Needs

- Child Care Payment Assistance - www.oasis.iowa.gov
- Case Management for persons with disabilities 877-344-5678
- **Family Investment Program** - www.oasis.iowa.gov
- Food Assistance (Food Stamps) - www.oasis.iowa.gov
- *hawk-i* - see page 21
- Job Training Assistance
- Medicaid/Title 19 – health care
- <https://dhs.iowa.gov/ime/members/how-to-apply>
- Waiver Program 712-255-2621 (Diane) 712-749-2536 ext. 109

➤ **American Cancer Society**

Address: 905 E Hwy 30, PO Box 907, Carroll, IA 51401

Phone: 712-794-0100 or 800-227-2345 Fax: 712-794-0100

➤ **Crawford County Food Inspections**

Phone: 712-755-2609

➤ **Carroll Area Nursing Services- Denison Branch**

1824 4th St – Denison, IA 51442

Phone: 712-263-3078 or 800-920-2267 Fax: 712-263-8868

Website: <https://canshomehealth.com/> Email: cans@canshomehealth.com

24-hour on call service

Offering Skilled Nursing; Home Health Aide; Physical & Occupation

Therapy; Speech Therapy; Dietitian; Wound, Ostomy & Continence Nurse; and Medical Alert Systems.

➤ **Child Health Specialty Clinics**

204 W 7th Street, Carroll, IA 51401

Phone: 712-792-5530; fax: 712-792-4825

www.chsciowa.org

Assuring a system of care approach for Iowa's children and youth with special health care needs. Children with chronic conditions like asthma, diabetes, developmental or behavioral disorders like autism or attention deficit hyperactivity disorder, behavioral or mental health and complex health issues. Division of Child and Community Health in collaboration with the University of Iowa, Carver College of Medicine.

- Family to Family Support by trained Family Navigators
- Regional Autism Assistance Program
- Telehealth opportunities with various pediatric specialists from the University of Iowa Health Care System including child psychiatry.

➤ **Environmental Health**

Address: 114 E/ 6th St., Carroll, IA 51401

Phone: 712-792-9532

The office is located in the basement of the courthouse.

Office hours: Mon – Fri 8:00 am to 4:30 pm. Call before traveling to the office in Carroll.

Crawford County Services include: Well Permits and Testing, Septic Permits, Pool and Spa Inspections, Tanning Bed Inspections, Funeral Home Inspections, Public Health Programs such as Radon, Carbon Monoxide, and Public Health Complaint Investigations

- 844-IowaSic (844-469-2742) food borne illness complaint hot line.

Food Resources

➤ Crawford County Hunger Fighters

Phone: 712-263-3282 or 712-269-1576

Weekly backpack and monthly food pantry.

➤ Congregate Meals

Sponsored by 60+ Nutrition Agency and Elderbridge Agency on Aging.

- Crawford County Senior Center: 201 S Main St, Denison Phone: Meals On Wheels 712-263-4950
- Manilla receives meals from Manning Site 612 Main St, Manning IA, home delivered, Phone: 712-655-3417.

Nutritious lunch provided Monday-Friday. Call the meal site to make a reservation a day in advance and to determine the time the meal is served. For eligible diners (persons 60 and older, his/her spouse and dependents with disabilities) meeting income guidelines, a half-price donation is suggested. For eligible diners with income above guidelines, a full-price contribution is suggested. For those under age 60, full price applies. Food stamps can be used. Call to find out current price.

➤ Hortline

Phone: (515) 294-3108

Hours: M-F 10:00 am – Noon and 1:00 pm – 4:30 pm -Lawn, garden, and landscape plant questions

<http://www.yardandgarden.extension.iastate.edu/>

➤ Summer Lunch Programs

---Join us for a free lunch! Open to all children and teens 18 & under. No registration or identification is required. Schleswig Community Schools all summer long, Mon – Fri. Lunch 11:00 am – 12:30 pm.

➤ WIC (Women, Infants and Children)

West Central Community Action

Address: 145 N 7th Street, Denison, IA 51442

Phone: 712-263-3538

1408A Hwy 44, Harlan, IA 51537

Phone: 712-755-5135

Website: <http://westcentralca.org/>

WIC provides coupons to buy milk, cheese, baby formula, fruit, juice, cereal, and other healthy foods, along with nutrition information. For pregnant, breastfeeding, and post-partum women, or families with children under 5; income guidelines apply. Local clinics, days and times may vary due to site change, Holidays and weather – it is best to call before coming (walk-ins welcome) 800-338-4129; cell phone-clinic days only: 712-249-2545.

➤ Iowa Health and Wellness

Department of Human Services Contact Center

Toll-free phone number 1-855-889-7985

Monday – Friday, 7:00 am – 6:00 pm.

Website: <http://www.ime.state.ia.us/>

Health Care Assistance: Do you have questions about applying? You can apply online-, by phone, by mail, or in person at your DHS office (page 2). Questions on Medicaid and Health Care Coverage: If you're new to Medicaid and looking for information about health care coverage options.

➤ Iowa Marketplace – Medical Assistance

Phone: 1-800-318-2596

Website: HealthCare.gov

Individuals and small businesses can use the Marketplace to purchase affordable health insurance from a choice of products offered by qualified health plans. The Marketplace will also coordinate eligibility and enrollment with Medicaid and CHIP (the *hawk-i* program).

Crawford County Memorial Hospital - Certified Application Counselors

100 Medical Drive, Denison, IA 51442

Phone: 712-265-2500

➤ Language Line Services (Interpreters)

800-752-6096

➤ Minstrel Association - Neighbor Helping Neighbor

Contact one of the following churches.

Saint Rose of Lima Parishes (Denison & Vail) 712-263-2152

First United Methodist Church 712-263-2934

United Presbyterian Church 712-263-4130

Neighbor Helping Neighbor - make contact through local churches.

Modest funding to assist with essential financial needs of individuals and families, applications process is established.

➤ Supplemental Security Income (SSI)

Social Security Administration, 818 Bella Vista Drive, Carroll, IA 51401

Phone: 866-572-8381 or 1-800-325-0778

Hours M-T-TH-F 9:00 am – 3:00 pm W 9:00 am – Noon

National Helpline: 800-772-1213 (MC Eligibility & Card Replacement)

<http://www.socialsecurity.gov/>

Monthly income available for low-income individuals who are disabled or over 65.

➤ **Temporary Assistance Program (TAP)**

Address: 210 S 25th St, Denison, IA 51442

Phone: 712-263-4733

Hours: M & Th 9:00 am – Noon

Program for families in need of food and clothing.

➤ **Veterans Affairs**

Address: 1202 Broadway, Denison, IA 51442 (Courthouse)

Phone: 712-263-2720

Veterans Affairs State Hot Line: 800-827-1000

Hours: 8:00 am – 4:30 pm M – F

Assist veterans and family members in applying for veterans benefits (ie: pension or service connected compensation, medical, death and burial, education, home loan, life insurance).

➤ **West Central Community Action Outreach Center**

Address: 145 N 7th Street, Denison, IA 51442

Phone: 712-263-3538; Fax: 712-263-4959.

Website: <http://www.westcentralca.org/> (Select Services)

Hours: 8:00 a.m. -4:30 p.m. Mon-Fri

The WCCA Outreach Offices provide client intake, client assessment, client referrals, and coordinates with other community resources.

The goal is to strive to assist low-income families in becoming self-sufficient. A wide variety of programs, services, and referrals reflect this accomplishment.

Low Income Home Energy Assistance Program (LIHEAP)

The Low-income Home Energy Assistance Program (LIHEAP) is designed to aid qualifying low-income Iowa households (homeowners and renters) with income at or below 150% of the Federal Poverty Guidelines. Applications are accepted on a first come/first served basis from November 1 through April 30 (October 1 for households with elderly/disabled member).

- To provide payment of a portion of their residential heating cost for the winter heating months,
- To encourage regular utility payments,
- To promote energy awareness and to encourage reduction of energy usage through energy efficiency, client education, and weatherization.
- Outreach Center provides a “clothing room”, school supplies (financial eligibility), Christmas time Goodfellows (financial eligibility), information for the GAP a program to assist in obtaining a vocational degree (financial eligibility),

Family Safety

➤ **Centers Against Abuse & Sexual Assault (CAASA)**

Address:

Phone: 712-263- 3765

HOPE LINE: 1-877-362-4612

Advocates to assist victims of sexual violence in any sexual contact performed against your will or where your consent is gained by the threat or acts of violence. The victim as the right to have a counselor present for proceedings related to the offense. This includes but is not limited to medical examinations, law enforcement investigations, pretrial court hearings, trial and sentencing proceedings.

➤ **Family Crisis Centers**

Address: 1231 Broadway Denison, IA

Phone: 712-449-7196 or 800-382-5603

Domestic Abuse Advocates and Minority Outreach

Support groups and counseling for individuals and families & temporary shelter for abused women and their families.

➤ **Family Centered Services** (serving 30 Counties in the Western Iowa Service Area)

Boys Town

Phone: Website: Referrals: 712-258-6523 fsrp@boystown.org

Family Access Center (formally SWIAFAC)

Phone: Website: Referrals: 712-828-0959 refferrals@swiafac.com

- Safe Care (0-5 years)
- Family Preservation Services
- Family Team Decision Making (FTDM)
- Youth Transition Decision Making (YTDM)

➤ **Reporting Child Abuse and Dependent Adult Abuse**

Iowa Department of Human Service Centralized Intake - Child/Dependent Adult Abuse Hotline (24 hours/day): 800-362-2178